



Privacy Policy

Effective Date: July 20, 2017

Kymeta Corporation (“we,” “us,” “our”) values the trust you place in us when you use www.kymetacorp.com (“Website”), when you purchase our satellite terminal equipment, or when you use our satellite connectivity services (“Services”). This privacy policy (“Privacy Policy”) describes our collection, use, disclosure, retention, and protection of your information. This Privacy Policy applies to our Website or Services, regardless of how you access or use them, including through mobile devices.

BY USING OUR WEBSITE AND SERVICES, YOU ARE ACCEPTING THE TERMS OF THIS PRIVACY POLICY AND OUR [TERMS OF USE](#), AND YOU ARE CONSENTING TO OUR COLLECTION, USE, DISCLOSURE, RETENTION, AND PROTECTION OF YOUR INFORMATION AS DESCRIBED IN THIS PRIVACY POLICY.

If you do not agree with the terms of this Privacy Policy, please do not use our Website or Services. We may make changes to this Privacy Policy from time to time. We will post any changes to our Privacy Policy. Your continued use of our Website or Services following the posting of any changes will mean you accept those changes.

This Privacy Policy does not apply to third-party websites and mobile applications that may link to the Website or Services or be linked to on the Services. We are not responsible for the actions or privacy practices of third-party websites and applications; please consult those websites and applications directly to understand their privacy practices.

INFORMATION WE COLLECT ABOUT YOU

We collect, process, and retain information from you and any devices you may use when you use or interact with our Website or Services, and in other ways described below.

Information You Give Us: We receive and store information you enter on our Services or give us in any other way, including your name, mailing address, phone number, email address, company affiliation, areas of interest, and questions or comments you submit via our online forms.

Information We Automatically Collect: Our Website uses “cookies,” tagging and other tracking technologies to monitor traffic, improve the Website, and make it easier to use and more relevant. This information includes computer and connection information such as statistics on your page views, traffic to and from our Website, referral URL, ad data, your IP address, and device identifiers. This information also may include your browsing history, transaction history, and your web log information.

When you use our Services, we may collect information about the satellite terminal, such as the amount of information being transmitted through the device and its IP address.

Location Information: When you use our Services or our satellite terminal equipment, we receive information about the location of the satellite antenna or terminal(s) you own or are authorized to access. This location information is necessary to provide connectivity service. In certain instances we may be able to infer your location from the location of the satellite terminal, such as when you drive a passenger vehicle equipped with a satellite terminal.

Information From Social Media: When you interact with us on a social media platform, we may collect the personal information that you make available to us on that platform, including your account ID or username and other information included in your posts.

Information From Other Sources: We may supplement the personal information we collect with information from third parties or collected offline, such as information collected in person or collected over the phone and add it to your account information. We also may collect information about you from credit reporting agencies, for example, to determine your creditworthiness, credit score, and credit usage.

HOW WE USE YOUR INFORMATION

We use your information to help us personalize and continually improve your experience on the Services, including fulfilling requests for information, analyzing and compiling trends and statistics, and communicating with you. For information about how to manage your information and the choices you have, see **how to limit the use of your information** below.



We also may use your information to:

- Provide, maintain, optimize, and improve our Services, products, and operations for internal or other business purposes;
- Fulfill your requests for information;
- Provide, produce, and ship the products that you order or the services you request;
- Provide customer support;
- Track and evaluate the use of the Services;
- Communicate with you about your account, transactions with us, or changes to our policies or terms;
- Send you information about features and enhancements on or to our products and Services;
- Send you newsletters or other materials;
- Send you offers or other communications about our products and services, such as special or promotional events, including services, products, or events for which we collaborate or co-offer with a third party;
- Detect, investigate, and prevent activities that may violate our policies or be fraudulent or illegal; and
- Perform statistical, demographic, and marketing analyses of users of the Services and their usage patterns.

To facilitate these uses, we may combine information or portions of the information we collect into a single record. Additionally, information collected from a particular browser or device may be used with another computer or device that is linked to the browser or device on which such information was collected.

HOW WE SHARE YOUR INFORMATION WITH OTHERS

We share your personal information with third parties as described below. In addition, we may share information that does not specifically and personally identify you, such as aggregate information, device identifiers or other unique identifiers to third parties. For information about how to manage your information and the choices you have, see **how to limit the use of your information** below.

Third-Party Service Providers: We engage third-party service providers to perform functions on our behalf such as: hosting, to provide broadband connectivity, content management, marketing, analytics, customer service, and fraud protection. These third parties may have access to your personal information when needed to perform their functions.

Merger, Sale or Change of Control: We may change our ownership or corporate organization while providing the Services. We may transfer to another entity or its affiliates or service providers some or all information about you in connection with, or during negotiations of, any merger, acquisition, sale of assets or any line of business, change in ownership control, or financing transaction. Under such circumstances, we will request the acquiring party to follow the practices described in this Privacy Policy with respect to previously collected information. Nevertheless, we cannot promise that an acquiring party or the merged entity will have the same privacy practices or treat your information the same as described in this Privacy Policy.

Law Enforcement Obligations: We may also use or disclose your personal information if required to do so by law or on the good-faith belief that such action is necessary to (a) conform to applicable law or comply with legal process served on us or our Services; (b) protect and defend our rights or property, the Services or our users; or (c) act to protect the personal safety of us, users of the Services or the public.

HOW TO ACCESS AND MODIFY YOUR INFORMATION

If you would like to request access, modification, correction, or deletion of personal information that you have provided to us or that you believe we may have collected about you, please contact us at support@kalo.net. We may not be able to delete your personal information without also deleting your user account. You will not be permitted to examine the personal information of any other person or entity. In order to verify your identity, you may be required to provide us with personal information prior to accessing any records containing information about you. We may not accommodate a request to change or delete personal information if we believe doing so would violate any law or legal requirement, or cause the information to be incorrect.

We will honor any legal right that you have to access, modify or erase your personal information. To request access and to find out whether any fees may apply, if permitted by applicable state, federal, or national law (outside of the United States), please contact support@kalo.net.



HOW TO LIMIT THE USE OF YOUR INFORMATION

In many instances, you have choices about the information you provide and how we use your information. These choices, and any related consequences, are described in detail below.

Marketing Emails: When you create an account through our Services or sign up for certain communications, you are required to provide us with an accurate e-mail address through which we may contact you. Such registration or requests through our Services or apps constitutes your express acknowledgment that we may use your e-mail address to communicate with you about product offerings from us, our selected vendors, and partners. While you cannot opt-out of receiving notifications and other communications regarding your account or your transactions, you can opt-out of receiving promotional and other marketing emails from us by using the “unsubscribe” feature in our marketing e-mails.

COOKIES, AND TRACKING TECHNOLOGY, AND INTEREST-BASED ADVERTISING

Like many websites, our Website uses tracking technologies such as cookies, web beacons and similar technologies to record your preferences. We may also use these technologies to monitor traffic, improve the Website, and make it easier to use and more relevant. Most web browsers automatically accept cookies but, if you prefer, you can usually modify your browser setting to disable or reject cookies. If you delete your cookies or if you set your browser to decline cookies, some features of the Services may not work or may not work as designed. Note that if you choose to remove cookies, you may remove opt-out cookies that affect your advertising preferences.

Some content or applications on the Website or Services may be served by unaffiliated third parties. These third parties may use these technologies to collect information about you when you use the Website or Services. They may collect information about your online activities over time and across different websites and other online services. They may also use persistent identifiers to track your Internet usage across other websites in their networks beyond the Website or Services. They may use this information to provide you with interest-based advertising or other targeted content. While we do not knowingly provide these entities with information that personally identifies you such third parties may, with sufficient data from other sources, be able to personally identify you, unknown to us. We do not control these third parties’ tracking technologies or how they may be used. We are not responsible for the content or privacy practices on any website not operated by us to which our Website or Services link or that link to our Website or Services.

Your browser or device may include “Do Not Track” functionality. Our information collection and disclosure practices, and the choices that we provide to visitors, will continue to operate as described in this Privacy Policy, whether a Do Not Track signal is received.

We use Google Analytics, a web analytics service provided by Google, Inc., on our Website. Google Analytics uses cookies or other tracking technologies to help us analyze how users interact with and use the Website, compile reports on the Website’s activity, and provide other services related to Website activity and usage. The technologies used by Google may collect information such as your IP address, time of visit, whether you are a return visitor, and any referring website. The Website does not use Google Analytics to gather information that personally identifies you. The information generated by Google Analytics will be transmitted to and stored by Google and will be subject to Google’s [Privacy Policy](#). To learn more about Google’s partner services and to learn how to opt out of tracking of analytics by Google click [here](#).

Many of the third party advertisers that place tracking tools on our Website are members of programs that offer you additional choices regarding the collection and use of your information. You can learn more about the options available to limit these third parties’ collection and use of your information by visiting the websites for the [Network Advertising Initiative](#) and the [Digital Advertising Alliance](#). Please note that using the opt-out mechanisms offered on these sites does not mean that you will not receive advertising at all, nor will it prevent the receipt of interest-based advertising from third parties that do not participate in these programs. It will, however, exclude you from interest-based advertising conducted through participating networks, as provided by their policies and choice mechanisms.

HOW WE SECURE YOUR INFORMATION

We take reasonable security measures to help protect the personal information collected through our Services. Please understand, however, that while we try our best to safeguard your personal information once we receive it, no transmission of data over the Internet or any other public network can be guaranteed to be 100% secure.



You can help protect the privacy of your own information by using encryption and other techniques to prevent unauthorized interception of your personal information. You are responsible for the security of your information that you transmit to us or view, download, or otherwise access when using unencrypted, public or otherwise unsecured networks.

OTHER IMPORTANT INFORMATION

Users Under Eighteen: Our Services are intended for users ages 18 and older only. Accordingly, we will not knowingly collect or use any personal information from children that we know to be under the age of 18. If we become aware of personal information in our database that was collected from a child under 18, we will delete such information.

Users Outside of the United States: As we are a company with offices and partners around the world, your personal information may be processed outside the country where you are located. When you submit personal information to us you agree to the information being processed in other countries, including for example outside the European Economic Area ("EEA"). Countries that we transfer your information to may not have data protection laws similar to those of where you are located.

Your California Privacy Rights: If you are a California resident, California law permits you to request certain information regarding the disclosure of your personal information by us and our related companies to third parties for those third parties' direct marketing purposes. To make such a request, please send your request by email to support@kalo.net.

QUESTIONS OR REPORT A PROBLEM

For questions about our Privacy Policy, to make choices about receiving promotional communications, and to update your personal information, you can contact us by email, telephone or postal mail:

Kymeta Corporation
Attn: Legal Department re: Privacy Policy
12277 134th Court NE, Suite 100
Redmond, WA 98052
Email: support@kalo.net
Telephone: (855) 525-6638 or (855) 525-KALO